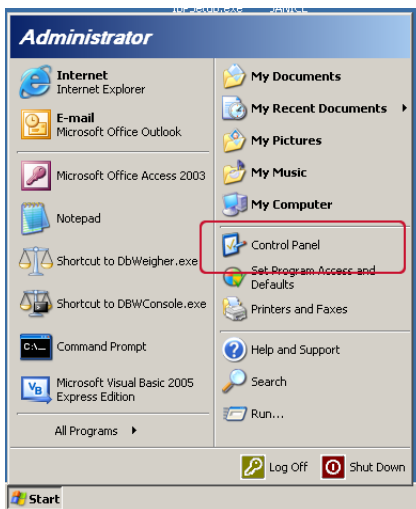




Un-stalling 12Pay from your PC

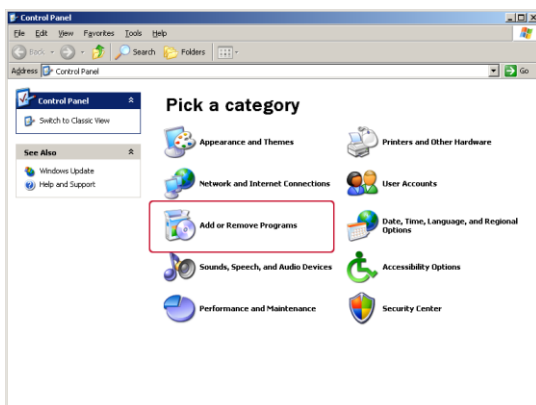
In order to remove 12Pay from your computer you will need to “un-install” the software from Windows control panel.

1. From the “**Start**” button, click on “**Control Panel**”



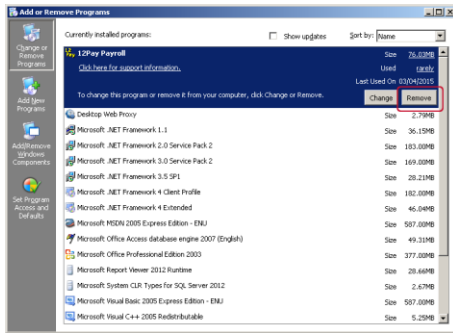
Please Note: To access the control panel in **Windows 8 or 8.1**, while in desktop view, press the Windows Key (**⊞**) + X on your keyboard and then select control panel.

2. In “**Control Panel**” click “**Add or Remove Programs**”

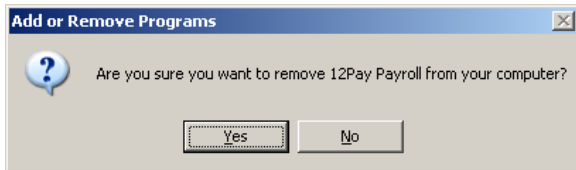


Please Note: If you are using **Windows 7, 8 or 8.1** this will be labelled as “**Programs and Features**” or “**Uninstall a program**”

3. Click on 12Pay in the list of programs. Then click on “**Remove**”



4. Click **“Yes”** to confirm you wish to remove the software.



5. The 12Pay setup wizard will now automatically remove 12Pay. Once the process has finished 12Pay will no longer be available on your computer.